



alta tecnologia del calore

## QUALITY, SAFETY AND ENVIRONMENT POLICY

Politica QSA

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A strong market competition, the lifting of custom barriers and the increasing demand of high quality standards have pushed ICI Caldaie S.p.A. to develop right from 1994 a Quality System, now certified according to UNI EN ISO 9002.

This choice is deeply rooted in our belief that only the improvement of the business organization, information flow management, precise definition of tasks and responsibilities are the way to achieve a full customer satisfaction in terms of competitiveness, quality, punctuality and service.

Our awareness of the importance of working and manufacturing quality products in a healthy and safe environment for all workers and of preventing any form of environmental pollution has grown stronger and stronger with years.

For these reasons, the company in 2012 has certified its Environmental Management System according to UNI EN ISO 14001 and the following year its Management System for Health and Safety of workers, based on the standard BS OHSAS 18001, implementing an Integrated Management System.

In order to complete this process, the management has decided to adopt an Organizational Model according to Italian Legislative Decree 231/01 for the prevention of crimes related to health, safety and environment.

ICI Caldaie S.p.A. believes this is the only way to guarantee a constant growth of the company in a sustainable future and aim to achieve this goal with the cooperation of its entire staff as it has always been done in the company tradition.

Applying and continuously improving our Management System means:

- promoting and spreading a continuous improvement attitude aimed at increasing customer satisfaction, preventing of environmental pollution, injuries and occupational diseases;
- creating products based on new technologies and energy services, developed in collaboration with strategic partners;
- ensuring the compliance to environmental and health and safety of workers legislation in force;
- involving and training all company staff, so that each employee is aware of his personal role and responsibility in the creation of quality products respecting environment and health and safety at work;
- preventing all forms of inefficiency and waste;
- using technology and resources with low environmental impact with respect to territory, and safety and health of the community;
- reducing as much as possible injuries and occupational diseases through risk assessments, accidents analysis and the implementation of the relevant corrective actions;

The Board of Directors commit themselves to make this Policy known to everyone working with our Group.

We ask for the maximum cooperation of all people involved.



high heat technology

DIREZIONE GENERALE

ICI CALDAIE S.p.A.  
Amministratore Delegato  
(Lucchini Emanuela)